



## Solutions

# Secure Compliance

User Audit Compliance Accountability of all user actions for SOX, PCI, HIPPA, NERC, SAS-70 and more

### The Need:

Collect comprehensive audit data of every user access activity

Compliance requirements demand total visibility of all access to your sensitive data: Whether it be Sarbanes-Oxley, PCI, NERC-FERC, SAS 70 or other compliance oversight, you are required to have accountability for each user action on your servers and corporate desktops. Achieving this compliance requires overcoming the complexity of auditing dozens or hundreds of deployed applications. And equally importantly, your compliance solution should also allow your business to grow naturally, without artificial restrictions.

### **ObserveIT: A flexible solution to your SAS-70, SOX, PCI, HIPPA NERC-FERC compliance requirements**

- ▶ Compliance is about people, not applications
- ▶ ObserveIT lets you audit everything that people do

With ObserveIT on your network, you can review every action that takes place on your server network. No more ObserveIT brings you the most comprehensive solution to your compliance needs, by recording all user session activity for all applications. ObserveIT meets industry and government compliance requirements for auditing data modifications and system access. ObserveIT's user session video playback provides unequivocal proof of user activity during audit review.

Whether your compliance requirements are for financial data protection, medical patient privacy, government oversight inquiry or 3rd party outsource compliance, ObserveIT gives you the coverage and ease of use that you need.

## ObserveIT Benefits for Compliance Officers

- ▶ **Audit people, not just apps** – Cover actual user activity, not just the resulting data impact
- ▶ **Total application coverage** – Flexible solution that is agnostic to application and protocol, eliminating need for app-specific solutions
- ▶ **We grow with your growth** – We cover your needs even as you add new applications to your production environment
- ▶ **Reduced costs and ease of use** – Lower resource commitment for generating compliance reports: Less effort, with faster turnaround time
- ▶ **Bulletproof** – Unequivocal audit trail of user activity, guaranteeing authentication and non-repudiation
- ▶ **Precise user identification** – Tie each activity to a specific user, including identity of generic 'administrator' users

### Compliance is about people, not applications. ObserveIT lets you audit everything that people do.

The bottom line of most compliance requirements is: Make sure that you know every action that people do which impacts sensitive data. Having a log of every database query from the main user application is meaningless if there are also custom utilities that access the data from another direction. ObserveIT solves this dilemma with a simple and straightforward solution: Video recording of all user activity on any server or workstation. No matter what applications or resources the user accessed, ObserveIT tracks exact video evidence and textual metadata for reporting and alerting.

### Covering every application, from day one

Compliance officers worldwide spend far too much time collecting long lists of every application deployed on their networks, in hopes of assuring that each and every one of these apps have a compliance audit component. ObserveIT eliminates this application matrix coverage dilemma, with the assurance that all application activity is recorded, without concern of application origin or feature-set.

## ObserveIT allows you to grow without concerns

The goal of your business is to grow and become more profitable. Compliance requirements should not interfere with this primary goal. But in reality, business expansion is restricted every day by statements such as “We can’t deploy this new customer application, because we don’t have an audit system for it yet.” By adopting ObserveIT as your compliance solution today, you answer your current needs, plus you create flexibility to grow and deploy new applications immediately, with no development and adoption of new audit protocols.

## Collecting and reporting is fast and easy, saving employee resources and direct auditing costs

ObserveIT gives you immediate access to any user activity, via detailed reports as well as in online video replay. Preparing for audit activity is a snap, with automated report generation. And during audit sessions, you can provide convincing evidence of validity and thoroughness with full replay.

## Strong evidence guarantees authenticity

ObserveIT’s industrial-strength security infrastructure, coupled with undeniable video replay, eliminates any doubt as to precise source of any user activity. ObserveIT data is encrypted and all data is stored in a secure SQL database, ensuring that ObserveIT is covered by your database security protocols.

## Compliance audits need to know the name of that ‘administrator’

Telling an external auditor that a specific data access was valid because the user is “an administrator” is a very weak argument. Compliance regulations require that you know precisely the identity of each person accessing your sensitive data. ObserveIT demand-response user identification ties each administrator login to a specific identity.

